

The Next Generation of Gensuite®



Tuesday March 29th 2022





Jeremy Rowlette

EHS Management Systems Director

GE Appliances, a Haier Company



Kent Kelsch, AVP
Subscriber Services
Benchmark ESG



Agenda



- Introductions
- GE Appliances, A Haier Company Background
- The GEA Way, Our ISO 14001 Journey
- Why ISO 14001?
- Best Practices and Strategies for ISO 14001
- Benchmark ESG Background
- Benchmark ESG Solutions for Supporting ISO 14001
- Q&A



The GEA Way: Our ISO 14001 Journey

Jeremy Rowlette, CSP, CHMM

EHS Management Systems Director

GE Appliances, a Haier company

Born in the U.S. and backed by the world's largest appliance brand.

.





House of Brands











Haier

Hotpoint.





15,000 employees across the globe



Contributing to local economies in **46 states**



Our appliances are in half of all U.S. homes





\$32 Billion in revenue



100,000 employees



100 countries and regions

Each Year...



We build 2,500 units per hour



We deliver an appliance every 4.5 seconds



We recycle 100 million pounds of cardboard, wood, and plastic



We procure 2.6 billion parts



We ship 25 million parts and accessories



We manage 21 million calls through our call center





U.S. Footprint

- Manufacturing Facilities
- Research & **Development Centers**
- **Dispatch Centers**
- National & Regional **Call Centers**
- **Area Distribution** Centers (ADCs)
- Service Parts **Distribution Centers**
- Monogram Experience 2 Centers
- **Logistics Center**
- **Local Delivery** 143 Locations



Positively Impacting Communities

Across the U.S.

9

Manufacturing Facilities



Global Headquarters

Louisville, KY



750-Acre industrial park established in 1951



Home to more than **7,300** employees including **1,600** design and manufacturing engineers



Our largest manufacturing site with five facilities making washers, dryers, dishwashers & refrigerators



Appliance Park is a city within a city and has its own zip code, 40225



Roper Corporation

Lafayette, GA



1.4 million ft² facility established in 1973



Home to more than **2,400** employees including design and manufacturing engineers



Our largest manufacturing site outside of Appliance Park.



Processes over 72 miles of steel per day for 200+ SKUs.





MONOGRAM

CAFÉ



Profile

Investing for Growth



3,000+ New Jobs in the U.S. since 2016

MILLIONS | NEW INVESTED | JOBS

LOUISVILLE, KY	\$808M	2185	New dishwasher, washer, dryer & refrigerator production
SELMER, TN	\$14M	230	New Zoneline® Production
DECATUR, AL	\$125M	255	Expanded Refrigerator Production
CAMDEN, SC	\$60M		New Water Heater Production
LAFAYETTE, GA	\$43M	100	Capacity expansion New cooking products
CHATSWORTH, GA	\$32M	100	New Southern Logistics Center
CA, CO, TX, GA, FL	\$150M	220	Expanded distribution network

Why ISO 14001?





Corporate Citizenship

Our journey

Help Protect the Planet, Strengthen Communities and Drive Business Value



Our 5 Corporate Citizenship Pillars



Community Engagement

Strengthening communities through volunteer efforts and local partnerships that connect people with the resources they need to be successful.



Inclusion & Diversity

Ensuring a safe and inclusive workplace where everyone is valued, and the power of diversity brings us closer to our customers, communities, and each other.



Operations Sustainability

Helping protect the planet by reducing our environmental impact throughout our state-of-the-art supply chain.



Product Sustainability

Designing
environmentally
conscious,
superiorperformance
products that make
life better at home
and in our
communities.



Compliance & Ethics

Operating with the highest standards of integrity to build a culture of compliance that honors the trust of our employees, customers, owners, suppliers, and communities.

Our Corporate Citizenship Goals



Community Engagement

- 1. Strategically invest GEA resources in building stronger communities with a focus on equity, health, and education.
- 2. Achieve 100% employee participation in community building activities, with employees volunteering 20,000 hours.



Inclusion & Diversity

- 1. Reach 40% female representation and 40% people of color representation by the end of 2025.
- 2. Reach worldclass inclusion via our inclusion index by the end of 2025.



Operations Sustainability

- Develop and maintain worldclass occupational safety and health programs.
- 2. Reduce our environmental impact throughout our business operations.



Product Sustainability

- 1. Reduce our product life cycle environmental impact through sustainable design practices.
- 2. Innovate to introduce environmentally responsible features while allowing consumers to spend more time doing what they love.



Compliance & Ethics

- 1. Ensure an effective and well-resourced compliance program.
- 2. Continue to hold suppliers and other third parties accountable to GEA's integrity requirements.

Our Path to Progress



\$2M

in grants and product donations to more than 100 non-profits**

I&D

supported schools and community organizations through initiatives that help break down barriers, increase equitable educational access to opportunities and connect people with resources 80%

landfill diversion achieved in Appliance Park, with 90% achieved at GEA's Lafayette, Ga., plant 80%

of product packaging materials can be recycled C&E

developed and expanded riskbased training approaches to sustain GEA's compliance culture.

Best Practices & Strategies for ISO 14001

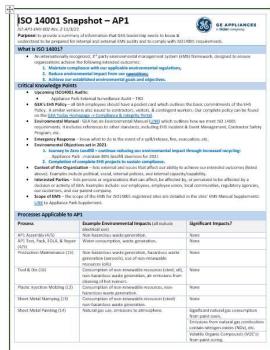
Best Practices & Strategies



Simplified & Consistent Communications









GE Appliances has an Environmental, Health, & Safety (EHS) Policy, which contains three basic commitments:

- 1) We support the health and wellbeing of our employees.
- 2) We are committed to minimizing impact on the environment.
 - **3)** We believe that safety and environmental stewardship are good for business.

In addition, GE Appliances Code of Conduct underscores our commitment to maintaining a safe and compliant workplace.



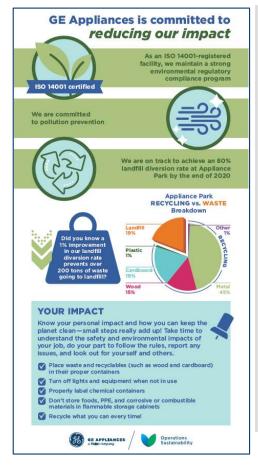
2/2020 R 0.1

Best Practices & Strategies



Utilize existing communication channels











Critical Benchmark Applications



Benchmark Applications





AirLog



SDS System



Training Tracker



Water Watch





Compliance Calendar



Action Tracking System



Incidents & Measurements



Risk Registry

Benchmark Applications

Environmental Aspects & Impacts



6.1.2 - Environmental Aspects & Impacts

Challenges using Excel

- Revision control
- Data preservation
- More difficult to search
- Individual files by process
- Awareness requires effort

	ENVIORMENTAL ASPECTS & IMPACTS HARDER-NOVA BE A DESCRIPTION OF THE ASPECTS AND													
Site/Operation Roper Corporation - Lafayette, GA														
Process/Activity: 11 - Technology Labs														
Completed by: Jeremy Rowlette, Brady Underwood														
Revision Date: 9/30/2020, 2/22/2021, 2/25/22														
		RPO Technology labs perform pr including combustion testing, p.												
	His cycle setting, sing design is b. & price parties in b. & price													
Aspect Identification						Significance					Current Controls & Potential Objectives			
Aspect#	Process/Activity (autofilled from cell C4)	As pect What part of process interacts with the environment, positively or negatively?	Aspect Detail	As pe ct Type - Normal, Abnormal, Energency.	Aspect Type Detail	SCORE	Im pact How does this aspect change the environment?	Impact Detail	Life Cycle (LCA) - Consider what GBA can control or influence from aw material acquisition to final disposal.	CONTRICLS in place to minimize impact	Monitoring/Measuring Methods currently implemented	Objective Opportunity Potential ideas for operational contro to manage aspect. What could GEA do to reduce the impact of this aspect?	Process Owner or Operational Control Owner	
1	11 - Technology Labs	Use of Resources (raw materials, water, electricity, etc.)	Electricity consumption from general operation labs, including lighting, test equipment, etc.	Nomal	Normal operation	3	Pollution to Air	Based on www.epa.gov/energy, North Georgia Co-op obtains power from 27% gas, 32% coal, 30% nuclear, 10% hydro (Rev. Jan22).	No control over source of electricity	Equipment is turned off when not in use.	Electricity use by lab is not monitored.	No opportunities at this time.	Joe Harrison	
2	11 - Technology Labs	Use of Resources (raw materials, water, electricity, etc.)	Electricity used for product testing	Nomal	Normal operation	3	Pollution to Air	Based on www.epa.gov/energy, North Georgia Co-op obtains power from 27% gas, 32% coal, 30% nuclear, 10% hydro (Rev. Jan22).	No control over source of electricity	Equipment is turned off when not in use. RLT Lab will occasionally run in shifts during the summer to stay below peak electrical loads as required by Shannon McConnell.	Electricity use by lab is not monitored.	No opportunities at this time.	Joe Harrison	
3	11 - Technology Labs	Use of Resources (raw materials, water, electricity, etc.)	Natural gas and LP gas consumption for product testing	Nomal	Normal operation	9	Depletion of non-renewable resources	Natural gas is non-renewable resource.	No control or influence over source of gas	Equipment is turned off when not in use.	Amount of LP gas usage only for product testing is tracked as 500 gall supply tank is filled (-annually). Natural gas is tracked at a site level as required for air permit using emssions tracking database.	No opportunities at this time.	Greg Raines	
4	11 - Technology Labs	Use of Resources (raw materials, water, electricity, etc.)	Water is used for product life cycle testing (boiling water).	Nomal	Normal operation	3	Depletion of non-renewable resources	Water is either evaporated during testing or put into sewer. No chemicals are added to water.	cycle testing is minimized	Equipment is turned off when not in use.	Amount of water used for product testing is tracked for testing purposes only.	No opportunities at this time.	Greg Raines	
5	11 - Technology Labs	Recyclable Waste Generation	Scrap products are generated from product testing, burn testing.	Nomal	Normal operation	2	OTHER (state detail in next column)	Positive impact - scrap products are able to be recycled as scrap steel.	Product testing and burn testing is performed per UL and other safety standard requirements.	No controls in place for burn testing.	Number of burn tests are tracked as required by air permit.	No opportunities at this time.	Greg Raines	
6	11 - Technology Labs	Recyclable Waste Generation	Waste cardboard and packaging is generated from the packaging lab.	Nomal	Normal operation	6	OTHER (state detail in next column)	Positive impact due to recycling of cardboard.	RPO is required to perform tests using packaging.	Cardboard recycling receptacles are in place in some labs.	Total amount of recyclables is tracked at the site level.	Additional cardboard recycling containers where necessary.	Jim Hamblin	
7	11 - Technology Labs	Recyclable Waste Generation	Model shop operates a laser to cut parts from various materials such as stainless steel, cold rolled steel. Off-fall is generated from recycling.	Nomal	Normal operation	2	OTHER (state detail in next column)	Positive impact due to recycling of cardboard.	RPO has control over proper recycling of metals	Recycling receptacles are in place in some labs.	Total amount of recyclables is tracked at the site level.	Additional recycling containers where necessary.	Heath Saine	
8	11 - Technology Labs	Recyclable Waste Generation	Scrap wiring is generated from the wiring design lab. Includes copper and aluminum wiring.	Nomal	Normal operation	6	OTHER (state detail in next column)	Positive impact due to recycling of wiring.	RPO has control over proper recycling of wiring and similar components.	Recycling receptacles are in place in some labs.		Additional recycling containers where necessary.	Roger Ownby	
9	11 - Technology Labs	Recyclable Waste Generation	Hazardous chemical wastes are generated periodically, includes paints, solvents, or cleaners. Universal Waste aerosol cans, batteries, lamps, excluded wipes, and printer cartridges are generated periodically.	Abnormal	Generation is abnormal, typically due to obsolete chemicals or infrequent activities.	6	OTHER (state detail in next column)	Hazardous wastes are recycled in compliance with applicable regulations.	RPO has control over chemical inventories and quantities purchased.	GEA Chemical approval process for new chemicals. Lab personnel will contact EHS Team or Waste Treatment operators if waste is generated.	Hazardous waste is tracked at the site level.	No opportunities at this time.	Chris Keylor	

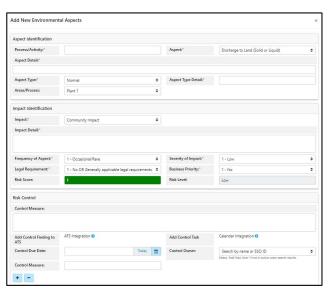
Benchmark Applications





Benchmark Risk Registry Application

- Automatic revision control
- Easy search, sort, & filter
- · Downloadable to Excel
- · Ability to integrate to other Benchmark applications
 - Incident & Measurements
 - Action Tracking System (ATS)
 - Automated reminders to control owners







Future Steps for GEA

- Increase mobile device use
- Improve cross-app integrations (e.g., Environmental Aspects w/Events)
- Expand ISO 14001 Registrations
- Continue our Corporate Citizenship Journey!

For more information on GE Appliances' Citizenship journey, visit www.geappliancesco.com



Thank You

Jeremy Rowlette, CSP, CHMM

EHS Management Systems Director

GE Appliances, a Haier company



Benchmark ESG_®

Our Mission Is To Digitally Enable Sustainable Business

The ESG Challenge...

> Translating Environmental, Social & Governance (ESG) values and commitments into sustainable business performance and measurable results requires an organization to align and deliver operationally across the enterprise.

Our Commitment to ESG...

For over two decades, we have helped organizations digitally operationalize and deliver on their commitments to the environment, their community, and the health & well-being of their people.

We are the Benchmark for best-practice digital transformation software and tech:

- Enterprise-wide stakeholder engagement at the operational level
- Complementary, integrated solutions for functional business workflows and holistic ESG management, from environmental, safety, sustainability, risk & quality to product stewardship and responsible sourcing
- Trusted partnerships for collaborative innovation, and rapid & sustained business value





Benchmark ESG_®

The Next Generation of Gensuite®

Best-in-class, cloud-based ESG digital transformation software solution platforms for operational risk, compliance, and sustainable business management systems!

Comprehensive Solutions Suite

• Built on best-practice workflows and integrated with the latest tech innovations

Cloud-Based, Single Version Software

• Readily configured & launched typically in <3 months with continuous evolution - never obsolete!

Streamlined Collaboration Platform

- Supporting 300+ global subscribers
- 1.5M+ users across 35 industries and in 30+ languages no user licenses!
- #1 in Customer Service (Capterra)

Engaging & Empowering Stakeholders

- · Real-time analytics & dashboards Cross-subscriber collaboration
- Global support in 9 countries
- 92% retention rate since 2015



- Safety
- Environment
- Occ Health
- · Quality, ISO, Equipment Compliance & Reliability, Security

- **ESG Materiality Disclosure Reporting**
- Performance Mgmt.



 Sustainability ESG Reporting

- **Product Stewardship**
- Responsible Sourcing

Benchmark Tech TM



U Connect_® In-App Collaboration



Dashboards & Analytics

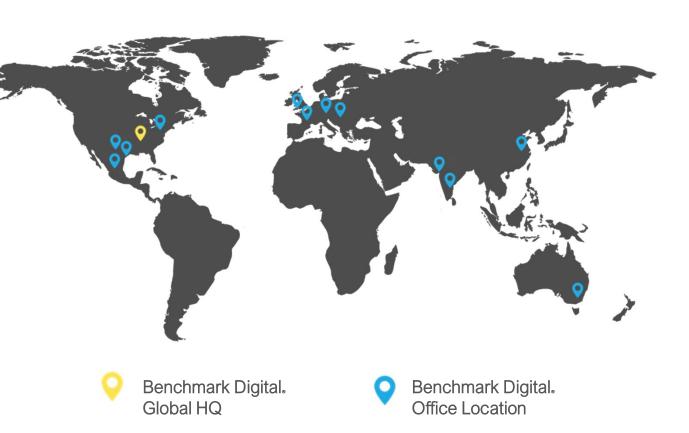
2020 VERDANTIX Brand Preference #2 in FHS Software

2019 VERDANTIX Product Award Smart Innovator for Sustainability 2020 VERDANTIX Brand Preference #2 in Product Compliance & Regulatory Content



Global Subscriber Services Team

- 480+ global Benchmark Digital team members in 10 countries
- Global deployment capabilities with integrated service partner options
- Rapid response through dedicated support team with deep domain knowledge
- Product operations, development
 & innovation, round the clock
- Supporting subscribers/users in 120+ countries



Biographical Information

Kent Kelsch Associate Vice President, Subscriber Services Benchmark ESG | Gensuite Mobile: 859.240. 5655

kent.kelsch@benchmarkdigital.com

Kent Kelsch is an Associate Vice President, of Subscriber Services for Benchmark ESG. Kent is a leader on the Subscriber Relationship Management team, with responsibility over Global Teams serving large, multi-national SaaS subscribers in the ESG, EHS, Quality, and Security sectors.

In his 13-year tenure with Benchmark, Kent has helped launch and support subscribers on Benchmark's best-in-class solutions, while helping drive innovation, collaboration, and high levels of service for Benchmark's subscribers. Before joining Benchmark, Kent served as the Assistant Corporate Environmental Compliance Manager for Griffin Industries (now a part of Darling Ingredients).

Kent serves in a number of board roles, including serving on Governor Beshear's State Advisory Panel for Exceptional Children. Kent holds a Bachelor's Degree in Business Management from Northern Kentucky University and resides in Alexandria, Kentucky with his wife, Candice, and 3 children.

Jeremy Rowlette, CSP, CHMM EHS Management Systems Director & Deputy Lead Ombudsperson GE Appliances, a Haier Company 502-452-3994

Jeremy.Rowlette@geappliances.com

Jeremy Rowlette is the EHS Management Systems Director for GE Appliances, a Haier Company, based in Louisville, KY. His role includes leading the development and continuous improvement of GEA's Environmental and Health & Safety Managements systems, driving standardization and simplification. He also leads GEA's digital efforts, including their Benchmark ESG platform, and supports GEA's international locations.

During his 20+ year EHS career Jeremy has held a variety of roles, ranging from site EHS leadership to corporate leadership positions. Prior to joining General Electric in 2012, he spent over 10 years in EHS for the Valspar Corporation (now Sherwin Williams.)

Jeremy holds a B.S. in Environmental Science from Western Kentucky University and is a Certified Safety Professional (CSP) and Certified Hazardous Materials Manager (CHMM). He resides in Simpsonville, KY with his wife Christa, and is an avid runner and triathlete.