



2020/2021

Tuesday March 29<sup>th</sup> 2022



*Danton Campbell*  
*Global EHS & Facility Project Leader*  
*GE Aviation*

*Mia Vetter, AVP*  
*Subscriber Services*  
*Benchmark ESG*

# Agenda



- Introductions
- GE Aviation Background
- Incident Investigation / Corrective Action Process
- New Corrective Action Process
- Benchmark ESG Background
- Benchmark ESG Corrective Action Tracking Overview
- Q&A

# Criteria for initiating a Process Safety Review

- Major Event/Injury
- Significant Potentially Severe Event
- Trend of recent Injuries or Events
- A potential for a systematic gap is discovered.



## Current State

- Once or Twice a Year
- Only used at Business level
- Treated as another ATS item by sites
- Status is binary

## Future State

- Once a Month
- Method for Visualization
- Ability to look at a site's progress



### The ESG Challenge...

- Translating Environmental, Social & Governance (ESG) values and commitments into sustainable business performance and measurable results requires an organization to **align and deliver operationally** across the enterprise.

### Our Commitment to ESG...

- For over **two decades**, we have helped organizations **digitally operationalize and deliver** on their commitments to the environment, their community, and the health & well-being of their people.

### We are the Benchmark for best-practice digital transformation software and tech:

- ❖ Enterprise-wide **stakeholder engagement** at the operational level
- ❖ Complementary, **integrated solutions** for functional business workflows and holistic ESG management, from **environmental, safety, sustainability, risk & quality** to **product stewardship and responsible sourcing**
- ❖ Trusted partnerships for **collaborative innovation**, and rapid & sustained business value



Best-in-class, cloud-based ESG digital transformation software solution platforms for operational risk, compliance, and sustainable business management systems!

■ **Comprehensive Solutions Suite**

- Built on best-practice workflows and integrated with the latest tech innovations

■ **Cloud-Based, Single Version Software**

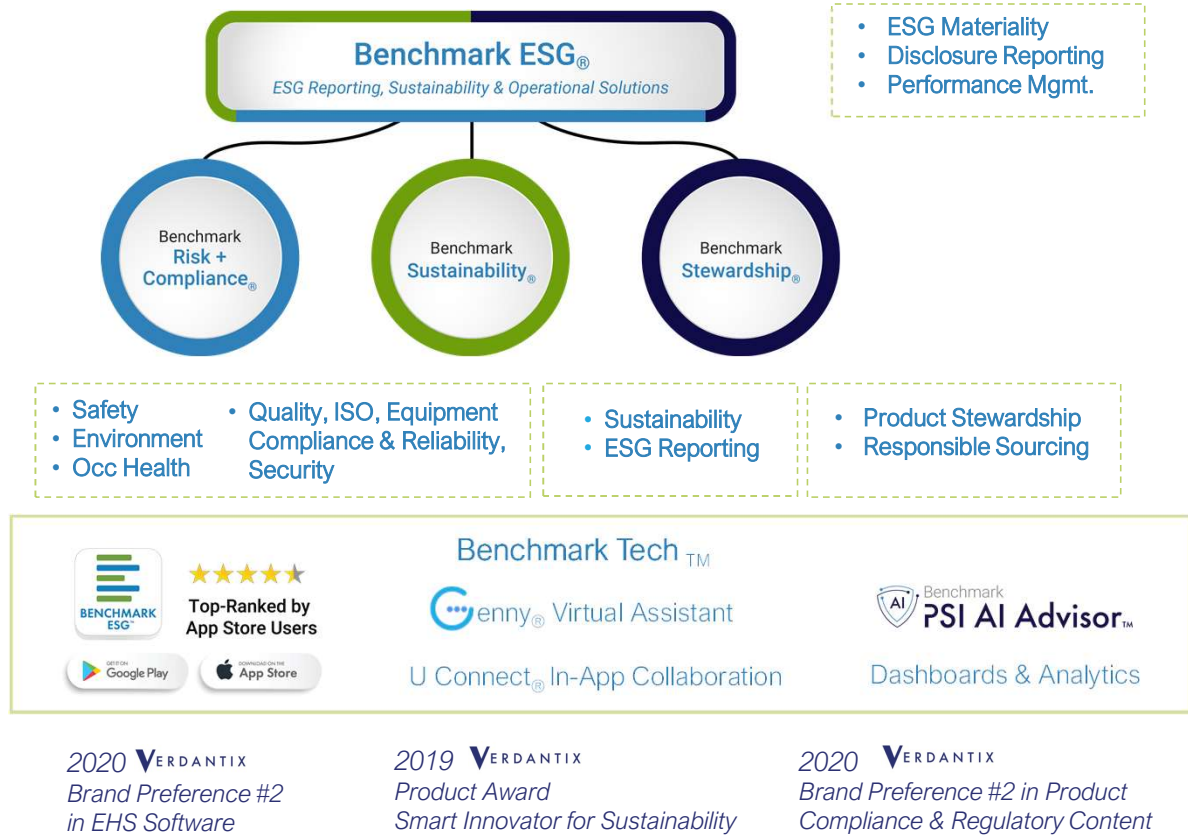
- Readily configured & launched typically in <3 months with continuous evolution – never obsolete!

■ **Streamlined Collaboration Platform**

- Supporting 300+ global subscribers
- 1.5M+ users across 35 industries and in 30+ languages – no user licenses!
- #1 in Customer Service (Capterra)

■ **Engaging & Empowering Stakeholders**

- Real-time analytics & dashboards Cross-subscriber collaboration
- Global support in 9 countries
- 92% retention rate since 2015



# Global Subscriber Services Team



- 480+ global Benchmark Digital team members in 10 countries
- Global deployment capabilities with integrated service partner options
- Rapid response through dedicated support team with deep domain knowledge
- Product operations, development & innovation, round the clock
- Supporting subscribers/users in 120+ countries



Benchmark Digital®  
Global HQ




Benchmark Digital®  
Office Location



# BENCHMARK ESG<sup>®</sup> App Module Solutions





# Benchmark Risk+Compliance®

## Risk, Safety, Occ Health & Environmental

- ▶ SAFETY MANAGEMENT
- ▶ OCCUPATIONAL HEALTH MANAGEMENT
- ▶ ENVIRONMENTAL MANAGEMENT
- ▶ RISK MANAGEMENT SYSTEMS & ISO PROGRAMS

## Risk Controls

- ▶ ACTION / OBLIGATION MANAGEMENT
- ▶ AUDIT & INSPECTION MANAGEMENT
- ▶ INCIDENT MANAGEMENT
- ▶ TRAINING/COMPETENCY MANAGEMENT

## Focused Programs

- ▶ CHEMICAL & HAZMAT MANAGEMENT
- ▶ CONTRACTOR MANAGEMENT
- ▶ PERMIT MANAGEMENT
- ▶ PROCESS SAFETY MANAGEMENT

## Operational Programs

- ▶ QUALITY PROGRAM MANAGEMENT
- ▶ SECURITY PROGRAM MANAGEMENT
- ▶ EQUIPMENT RELIABILITY & COMPLIANCE

### ACTION / OBLIGATION

- 📅 Action Tracking System
- 📅 Compliance Calendar

### AUDIT / INSPECTION

- 📄 Inspection Tool
- 🔍 Audit Assistant
- 📅 Audit Planner
- 🔍 Reg Auditor
- 📄 Reg Tracker

### HEALTH & SAFETY

- 👤 Safety Risk Assessment (JSA)
- 👤 PPE Manager
- 👤 Safety Observations
- 🗣️ Safety Dialogue
- 🔒 Lockout Tagout
- 👤 Permit to Work
- 👤 Ergo Solutions

### OCCUPATIONAL HEALTH

- 👤 Med Care
- 👤 Industrial Hygiene

### INCIDENTS

- 👤 Incidents Management
- 👤 Concern Reporting

### TRAINING

- 📺 My LMS
- 📺 Training Tracker

### ENVIRONMENTAL

- 👤 Permit Manager
- ☁️ AirLog
- 💧 Water Watch
- ♻️ Waste Tracker
- 🚫 ODS Sentinel (CFC)

### CHEMICAL & HAZMAT

- 👤 SDS System
- 👤 Dangerous Goods Shipper

### PLATFORM

- 📺 Dashboards & Analytics  
Powered by DWH | Tableau®
- 🍏 📱 Mobile App for iOS & Android

### RISK & PROGRAMS

- 🚨 Risk Registry
- 👤 MOC Manager
- 📊 Mgmt Systems Scorecard
- 👤 Contractor Manager
- 👤 Profiler
- 📄 Doc Manager
- 🎯 Forms
- 📊 Ops Metrics
- 🔍 PHA Manager

### QUALITY

- 📄 Quality Escapes Reporting
- 📄 Quality Concern Reporting
- 🔄 Continuous Improvement

### EQUIPMENT MANAGEMENT

- 🔍 Equipment Tracker
- 👤 Maintenance Manager

### SECURITY

- 📄 Security Concern Reporting
- 📄 Security Incident Reporting

- 🗣️ Virtual Assistant: Ask Genny!  
Included standard with every subscription

## Biographical Information

**Mia Vetter**  
**Associate Vice President of Subscriber Services**  
**Benchmark Digital Partners LLC**  
[mia.vetter@benchmarkdigital.com](mailto:mia.vetter@benchmarkdigital.com)



Mia Vetter is the Associate Vice President of Subscriber Services at Benchmark Digital Partners LLC, a cloud-based compliance & EHS management software system company based in Mason, Ohio.

In this role, Mia oversees a global team focused on developing strategies and implementing digital solutions for operational process improvement across the company. This portfolio includes maintaining a constantly evolving internal application suite (Benchmark's ERP). She supports General Electric in a Business Executive role helping to identify business workflows and align digital solution within the Benchmark application suite. Mia received her Bachelor of Business Administration degree in Information Systems, Computer Science from Xavier University, and received her master's degree in Information Systems from Northern Kentucky University.

---

**Danton Campbell, EHS Digital Lead, GE Aviation**  
[danton.campbell@ge.com](mailto:danton.campbell@ge.com)



Danton Campbell graduated from Embry Riddle Aeronautical University with a BS in Human Factors. He previously worked for NASA, as a contractor, supporting the International Space Station. Currently, he is the GE Aviation EHS Digital Lead. His responsibilities include business administrator for both Benchmark ESG applications and ComplyWorks.